



**Fairfield E Condominium Association  
1904 Clubhouse Drive  
Sun City Center, FL 33573**

March 18, 2015

Mr. Colin Clark  
Dynamic Roofing Concepts Inc.  
416 E. Windhorst Road  
Brandon, FL 33510

**RE: REROOFING PROJECT IN FAIFIELD E CONDOMINIUM ASSOCIATION**

Dear Mr. Clark,

We wanted to send you a letter of thanks for the outstanding work you and your dedicated team successfully accomplished for our association.

From the very beginning, when we first met you and you supplied a detailed proposal, we were impressed with your attitude, in-depth knowledge of your profession, and professionalism.

We had a number of bids for our project, many priced lower than yours; however, you offered something to our association that the other roofers did not. Simply put, that was "Peace of Mind." We came to this conclusion after a second meeting with you and began to understand and appreciate the fact that you are a GAF Master Elite Roofer. This allowed you to offer us a 20 year warranty for workmanship, materials, and labor to repair any failures. Another main consideration of our board was that since you are a GAF Master Elite Roofer, GAF's warranty fully backs your workmanship – plus they do so even if your company were to go out of business – AND --for the next 20 years. That provides the "Peace of Mind" we are referring to. Now we know we will not have to face the prospect of costly roofing repairs for at least the next 20 years.

In addition to your professional attitude, your follow up exceeded our expectations. Your roofing team is professional, considerate, and consistently answered all of our questions (considering ours is a "Senior Citizen" community that is an excellent customer service bow to have in your quiver).

Above all you did what you said you would do. When issues came up you immediately took ownership and took timely corrective action. We couldn't have asked for a better contractor to work with.

If you would like to provide our names and contact information to other prospective customers, please feel free to do so. In addition we grant you permission to post our letter to your website, or in other venues to demonstrate to prospective customers how we came to develop such a positive opinion of both you and your firm.

We wish you and everyone at Dynamic Roofing every possible success in the future.

Respectfully,

A handwritten signature in black ink, reading "Clark McDow".

Clark McDow, President Fairfield E  
Kings Point

A handwritten signature in black ink, reading "Roger Bonner".

Roger Bonner, Vice President Fairfield E  
Kings Point

A handwritten signature in black ink, reading "Melva Potvin".

Melva Potvin, Treasurer Fairfield E